



Quality Policy

About this Policy

In operating as a successful business, we are committed to carrying out all our business activities in a sustainable manner by pursuing continuous improvement in all aspects of our business.

As part of our commitment to continuous improvement, customer focus and compliance with regulatory and statutory requirements, the company's Quality program is based on the following principles that identify, manage and evaluate our key business activities, and reduce process, people, and health and safety risk:

Planning

Include quality and continuous improvement considerations in all our decision-making.
Provide adequate support and resources for staff at all levels to fulfill their responsibilities.
Implement quality systems, standards and processes to enable all activities to be carried out in a sustainable manner.
Conduct regular reviews of the company's performance and implement improvements as required.
Continuously improve the company's quality performance.

Practices

Meet quality standards in the company's key activities, and aim to exceed them.
Assess the quality impacts of the company's activities both production and otherwise
Plan, design, and complete all activities in a way that reduces or eliminates risks and hazards.
Ensure compliance with quality standards, applicable legislation, regulations and codes of practice.
Appoint capable and experienced staff to carry out work with a quality focus.
Provide opportunities for staff to develop their knowledge and skills to ensure that every activity or task is carried out with consideration of quality.
Specify the need for any sub-contractors to carry out their work in accordance with our quality systems and standards.

Paul Cragg

Director of Production

13/12/2010

Reviewed 16/01/2012

